



# NCWorks Career Centers

Project ECHO for COVID-19 Act Now: Coordinating Community Resources in WNC

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A proud partner of the American  JobCenter network



# WHAT IS NCWORKS?

- Connecting job seekers and employers
- Reemployment, not unemployment
- All populations – Veterans, Experienced Workers, Homeless, Students, Employed/Unemployed, Former Offenders
- 94 offices in NC, 4 in our Workforce Board region
  - Mountain Area – Buncombe, Henderson, Madison, Transylvania

## TEAM-ORIENTED APPROACH

- Welcome Team
- Skills Development Team
- Employment Team
- Veterans Services

# Job Seeker Activity for Current Program Year

(July 1, 2019 to present)

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**12,898** individuals have received self-service and staff-assisted services via **NCWorks Online**

**76,330** self-service and staff-assisted services have been provided to individuals via **NCWorks Online**

**487** Job Seeking Skills workshops were attended



# Employer Activity for Current Program Year

(July 1, 2019 to present)

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**710** employers were assisted by NCWorks Career Center staff

**9,257** services have been provided to employers

**4,052** job orders have been created in **NCW Online**



# WELCOME TEAM

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- How can I help you?
- Registration
- One-on-one meeting with Career Advisor
  - NCWorks.gov account set-up
  - Resume review
  - Job search
  - Referral to Skills Development Team
  - Referral to other community services or agencies
- Computer Resource Room
- Employability Lab
- Office job fairs, information sessions & interview days
- Job board

# NCWORKS ONLINE



94 

Career Centers in NC

[Find a Center](#)

2,110 

Résumés updated this week

[Find a Candidate](#)

89 

New jobs posted today

[Find a Job](#)

12.2 

Unemployment Rate

[Find LMI Data](#)

Enter a keyword and/or city or ZIP code and radius to search for jobs in your area.

Search

[Advanced Search](#)

[www.ncworks.gov](http://www.ncworks.gov)

# SKILLS DEVELOPMENT TEAM

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- Job seeking skills workshops
  - Write a Winning Resume
  - Behavioral Interviewing
  - LinkedIn
  - Interviewing & Salary Negotiation
  - 7 Strategies for 50+ Job Seekers
  - Networking
- Discover a career
  - Take our *Identifying Career Interests and Finding the Fit with the Myers-Briggs Type Inventory* workshops
  - Labor Market Information & Hot Jobs
  - Career Pathways - **Advanced Manufacturing, Hospitality, Healthcare, Construction/Skilled Trades, I.T.**

# SKILLS DEVELOPMENT TEAM (cont.)

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- Obtain training
  - WorkKeys Curriculum
  - NC Career Readiness Certificate
  - Custom Guide
  - Free computer classes
- WIOA - Workforce Innovation and Opportunity Act
  - Short-term credentials
  - 1 & 2 year certificates and degrees
  - Offered through local community colleges





# EMPLOYMENT TEAM

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- Registration & verification
- NCWorks.gov account set-up
  - Post job openings
  - Review job seeker resumes
  - Virtual Recruiter
- Office job fairs, information sessions & interview days
- Job board
- Use of computer labs for training and on-boarding of employees
- Federal Bonding
- Work Opportunity Tax Credits

# VETERANS SERVICES TEAM

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- Priority of service
- Access to jobs 24 hours before the general public
- Disabled Veterans' Outreach Program
- Referrals to VA Hospital, ABCCM Veterans Restoration Quarters and other local agencies
- All services also available to spouse/families of Veterans

# MOVING FORWARD

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- Current status
- Social Distancing
- PPE
- Face-to-face meetings
- Use of computer facilities
- More Virtual Services through Zoom/Skype/WebEx
  - Workshops
  - Career counseling
  - Resume reviews
  - Job search assistance
  - NCWorks.gov registration

# NCWORKS LOCATIONS

## Buncombe County

48 Grove Street

Asheville, NC 28801

(828) 251-6200

[www.ncworksasheville.com](http://www.ncworksasheville.com)

[rodney.embler@nccommerce.com](mailto:rodney.embler@nccommerce.com)

## Madison County

A-B Tech Madison

4646 US Hwy. 25-70

Marshall, NC 28753

[www.abtech.edu](http://www.abtech.edu)

[stacyjpeek@abtech.edu](mailto:stacyjpeek@abtech.edu)

## Henderson County

130 Eagles Reach Drive, Sink Building

Flat Rock, NC 28731

(828) 694-1755

[www.blueridge.edu](http://www.blueridge.edu)

[jasonc@blueridge.edu](mailto:jasonc@blueridge.edu)

## Transylvania County

45 Oak Park Drive, Straus Building

Brevard, NC 28712

(828) 883-2550

[www.blueridge.edu](http://www.blueridge.edu)

[jasonc@blueridge.edu](mailto:jasonc@blueridge.edu)